

Nicholas Suarez

USER EXPERIENCE DESIGNER

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PROFILE

I bring a strong creative background from performing on stage in my youth to earning my degree in game design, and I attribute my creative abilities to my desire to empathize and connect with others. Nearly 5 years in customer service allowed me to leverage my innate ability to connect with others and anticipate their needs. I am very excited to marry my digital skills with my ability to create experiences that express ingenuity.

SKILLS

C++, C#, Blueprints, Photoshop, XD, Google Workspace, Figma, Unreal Engine, Unity Engine, Slack

EDUCATION

BrainStation | Diploma, User Experience Design

JUNE 2023 - SEP 2023, MIAMI, FL

University of Central Florida | Bachelors in Arts, Digital Media - Game Design

AUG 2018 - DEC 2021, ORLANDO, FL

Miami Dade College | Associates in Science, Game Design & Development

AUG 2016 - JUN 2018, MIAMI, FL

PROJECTS

End to End UX Designer | Kidditivity

JUL 2023 - SEP 2023, BRAINSTATION

- Designed a mobile app and marketing website after conducting in-depth research, prototyping, testing, and several reiterations for a capstone project.

UX Designer | Royal Caribbean Industry Project

AUG 2023 - AUG 2023, BRAINSTATION

- Worked with Royal Caribbean to create a potential product for attracting new customers using a rapid 24-hour work method working alongside software engineers.

UX/UI Designer | Super Wheels Website Redesign

JUL 2023 - JUL 2023, BRAINSTATION

- Conducted research on the Super Wheels website and redesigned the ticket buying process using heuristic evaluation methods in a two week process.

Level Designer | [Charmed!](#)

AUG 2020 - MAY 2021, UNIVERSITY OF CENTRAL FLORIDA

- Designed, documented, and pitched 3 different game levels with a team for our capstone project.

Content Writer | [VOID](#)

AUG 2017 - MAY 2018, MIAMI DADE COLLEGE

- Lead content writer for capstone project that involved procedural mechanics.

EXPERIENCE

Seasonal Cashier | Crate & Barrel

DEC 2022 - JAN 2023, CORAL GABLES, FL

- Guided customers through their interior design experience to provide them with ideal housewares for their design vision.
- Developed a connection with customers to help them experience a source of trust for continued purchases.

Sales Associate | DGX

FEB 2021 - NOV 2021, CORAL GABLES, FL

- Accelerated customers through a casual and concise shopping experience to provide a convenience they could rely on in times of need.
- Advocated for a hard working ethic among employees by repeatedly keeping the store's cleanliness and stock welcoming and accessible.

Sales Consultant | Best Buy

AUG 2019 - DEC 2019, ORLANDO, FL

- Guided customers in the process of building a smart home within the Connected Home department, helping customers regarding devices that connect to households, phones, and gaming entertainment.
- Exceeded in customer feedback review score by 10% based on department-wide average.